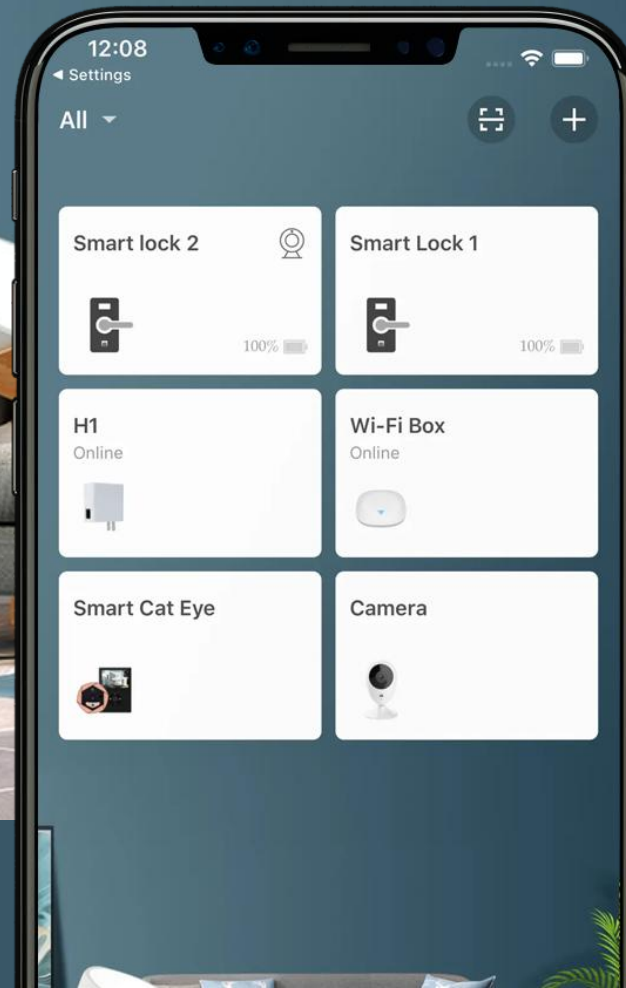




# WiSHOME Operating instructions



# 01-CONTENTS

 INTRODUCTION

 PROCESS

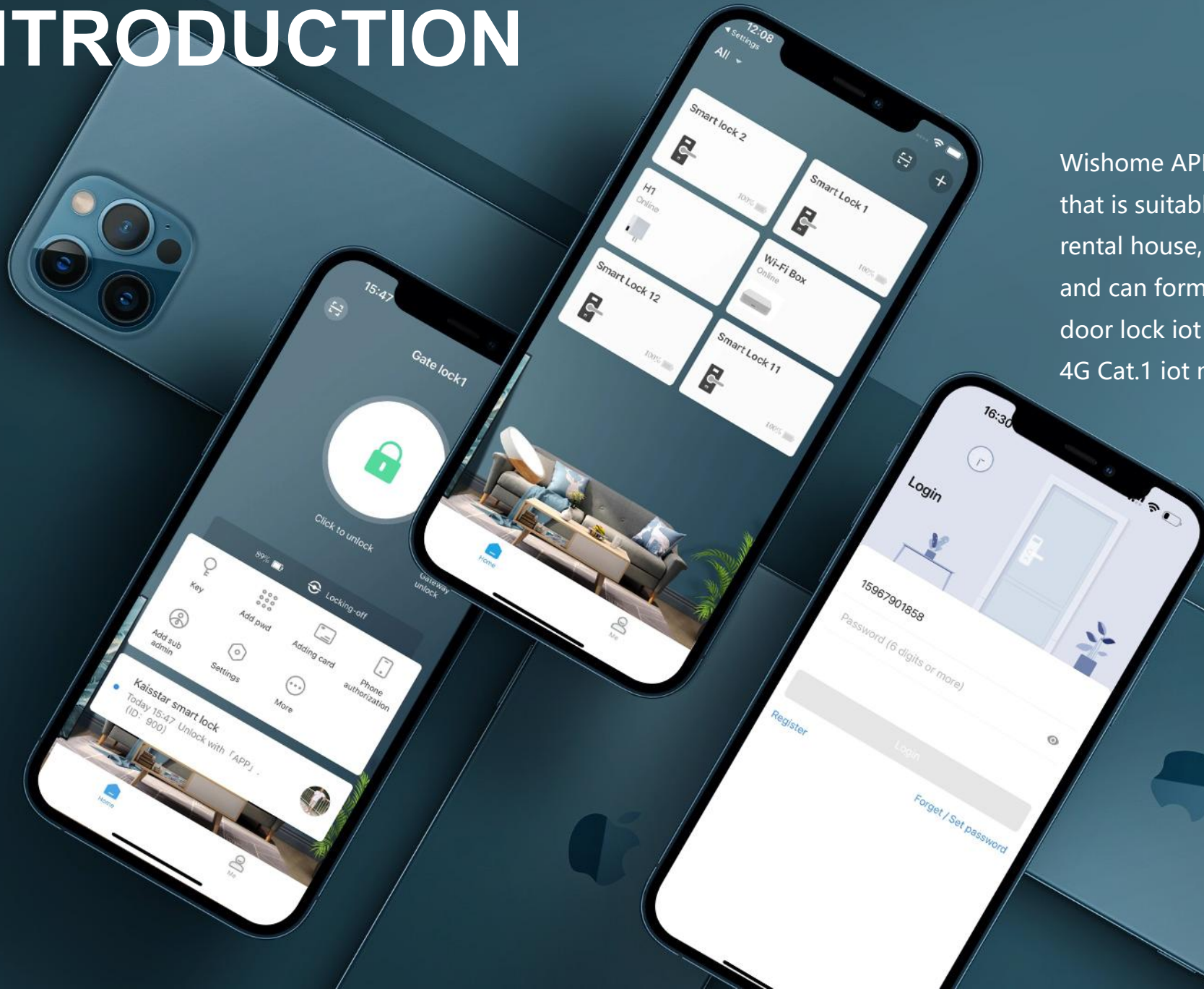
 REGISTER

 EQUIPMENT

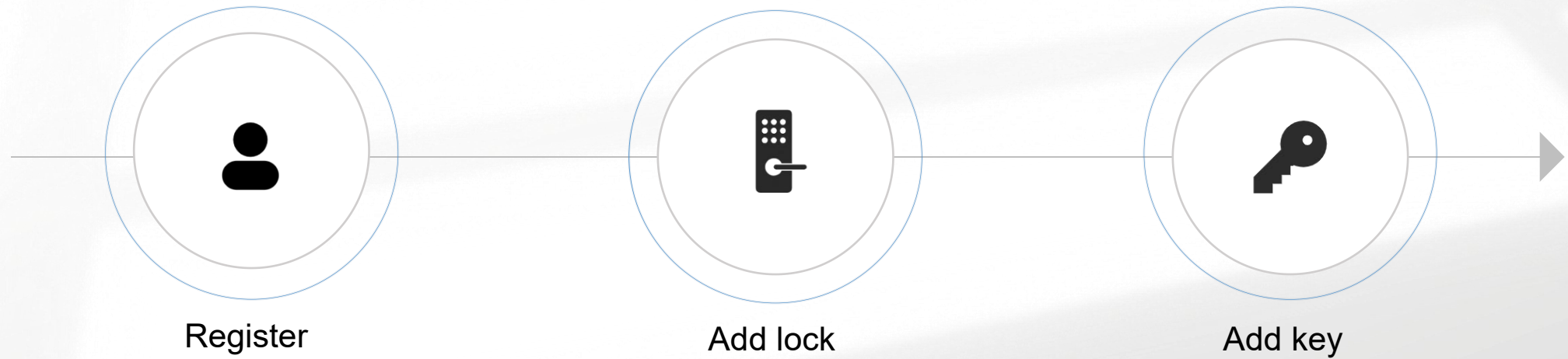
 FUNCTION

# INTRODUCTION

Wishome APPIt is a mobile application software that is suitable for family, small apartment, rental house, guest house and other scenarios, and can form a complete turnkey solution with door lock iot module, smart gateway (433/BLE), 4G Cat.1 iot module, cloud platform and so on.



# 02-PROCESS



# 03-REGISTER

1

Scan the QR code below to download  
"Wishome APP"



2

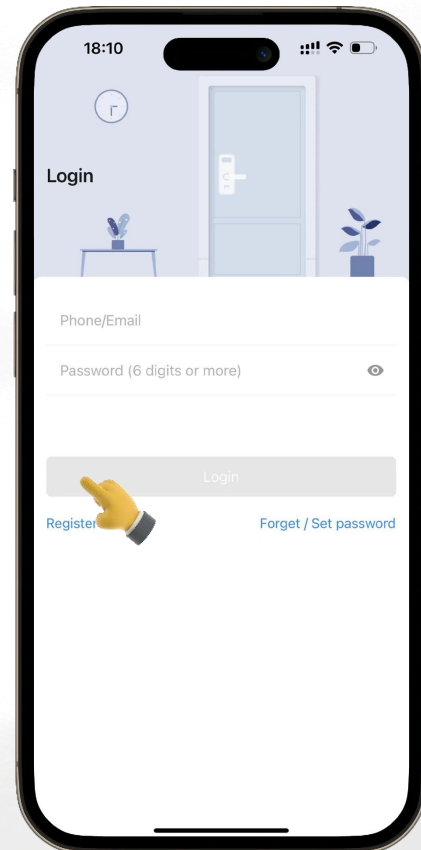
Apple users can search for "Wishome" in the appstore to  
download and install it

Android phone users can search for "wishome" through the  
major Android app market to download and install

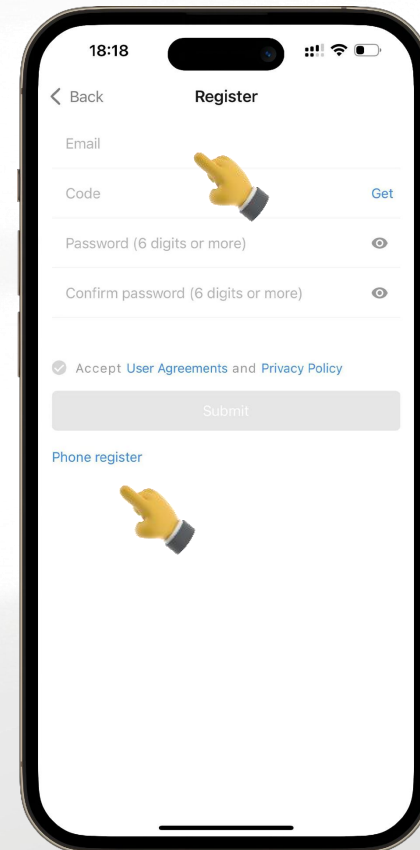


# 03-REGISTER

01. New users for the first time, click "Register"



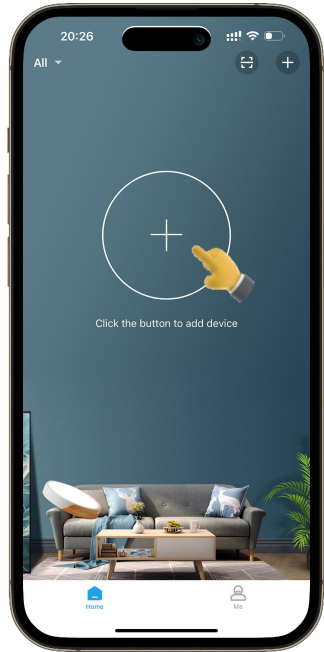
02. Fill in the mobile phone number, obtain the verification code, fill in the password



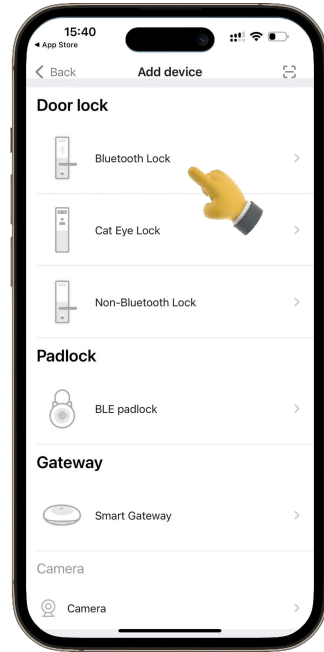
03. Click "Mailbox registration", the user can also use the mailbox account to register

# 04-EQUIPMENT

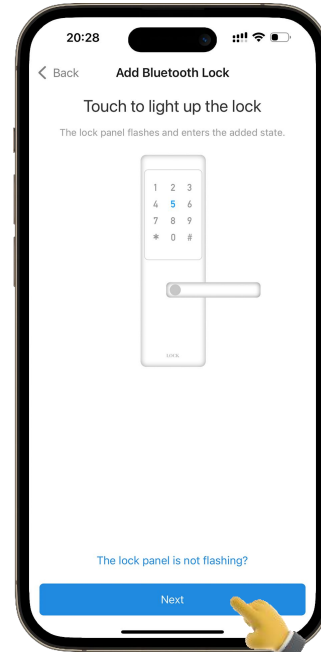
## ● Add lock



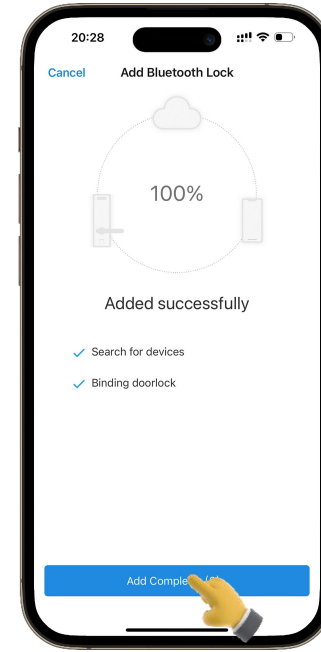
01. Click "+" to add a device



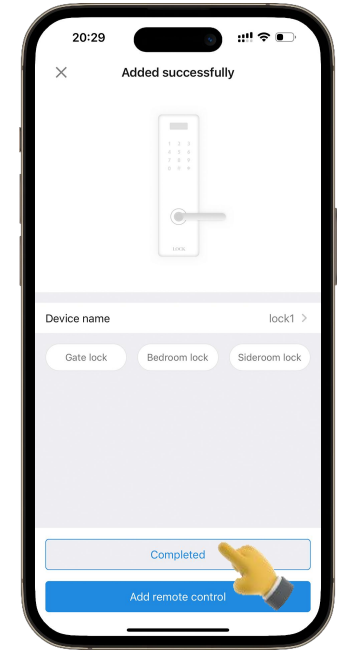
02. Select "Smart Bluetooth Lock"



03. Touch to light the lock panel blinking and click "Start Add."



04. When the progress reaches 100%, click "Add completed".

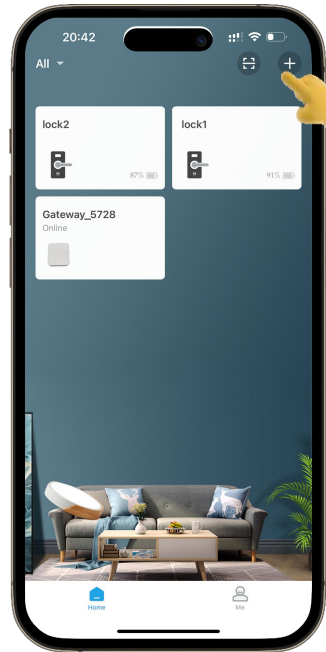


05. Click "Completed"

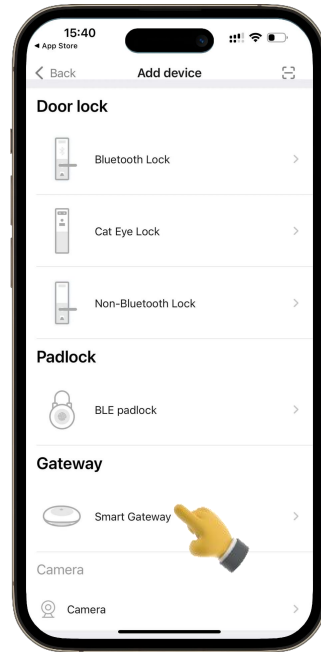
**注意:** 操作要在门锁旁开启手机蓝牙，保障手机和门锁蓝牙连接正常

# 04-EQUIPMENT

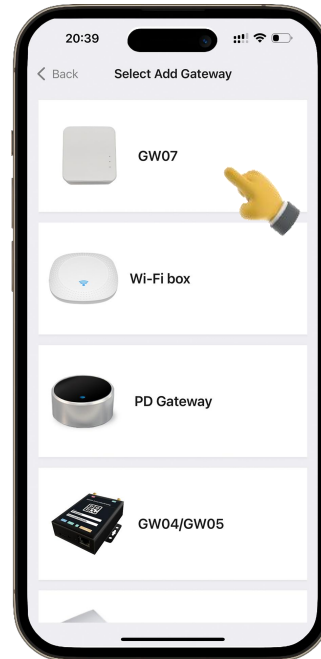
## ● Add gateway-GW07



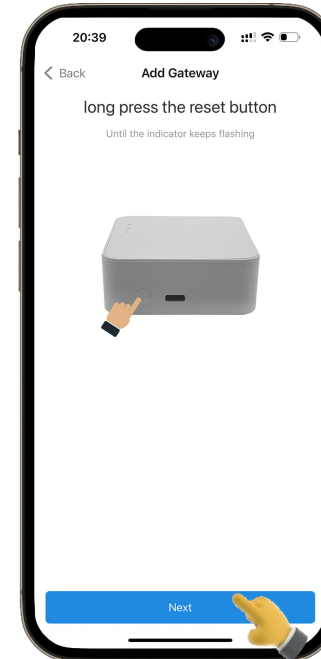
01.Click the "+"



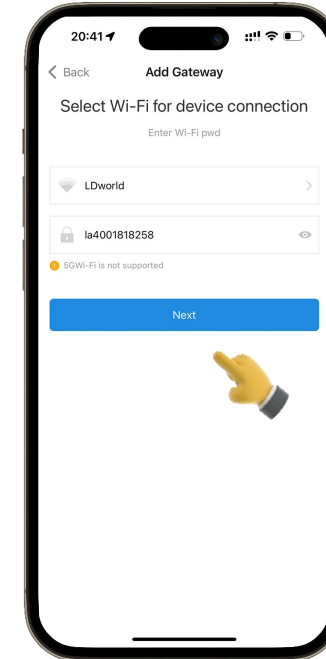
02.Select "Smart Gateway"



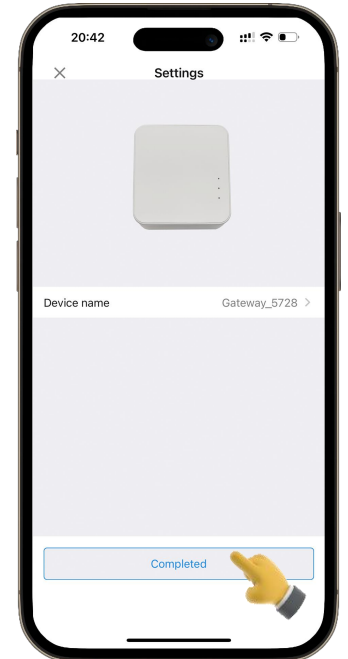
03.Select a gateway model, such as GW07.



04.Press and hold to initialize the gateway. The indicator blinks. Click Next



05.Enter the password to connect to wifi. Click "Start Add"

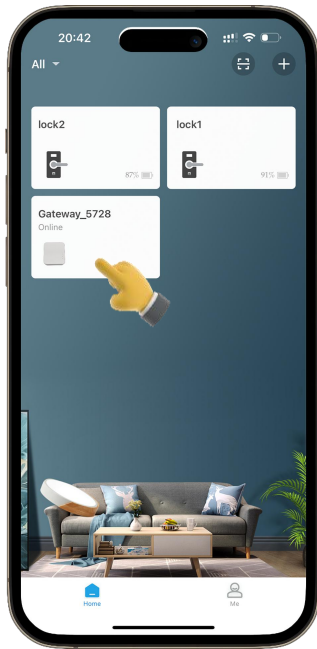


06.Add complete

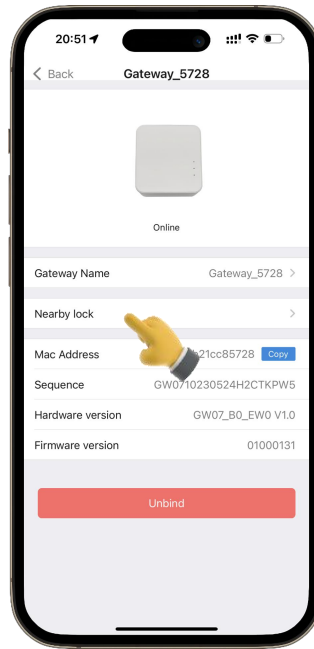
**Note:** The operation can only connect 2.4GWiFi, wait 5~10 minutes after the completion of the addition, the gateway will automatically bind the searchable door lock

# 04-EQUIPMENT

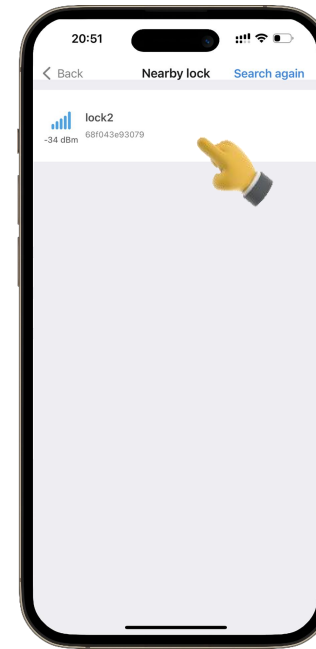
- Speed up GW07 gateway search locks



01.Click the "GW07" gateway



02.Select "Nearby Lock"



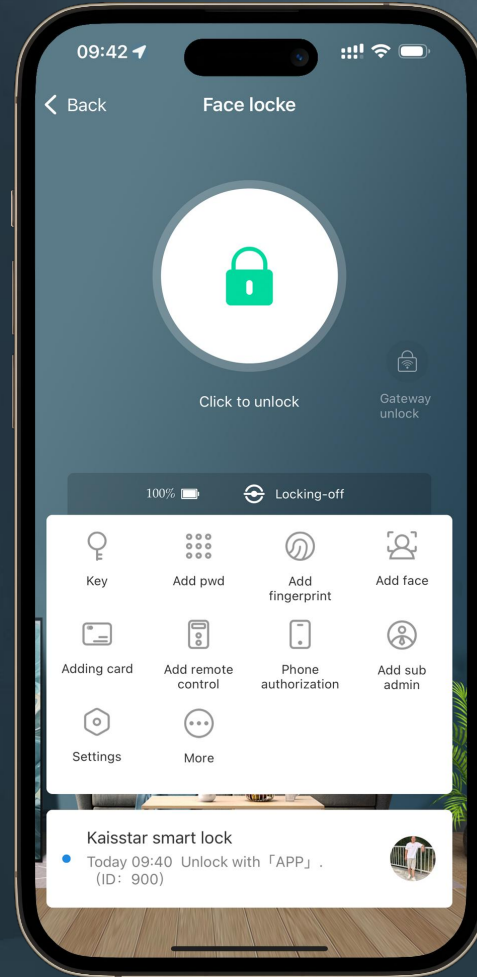
03.View associated door locks

**Note:** If it is not GW07 gateway, the door lock does not need to do this operation

# 05-FUNCTION

● Door lock power

● Door lock record



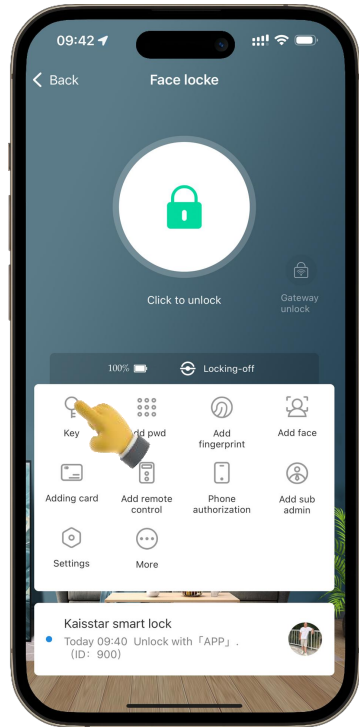
● Remote unlocking

● Bluetooth unlocking

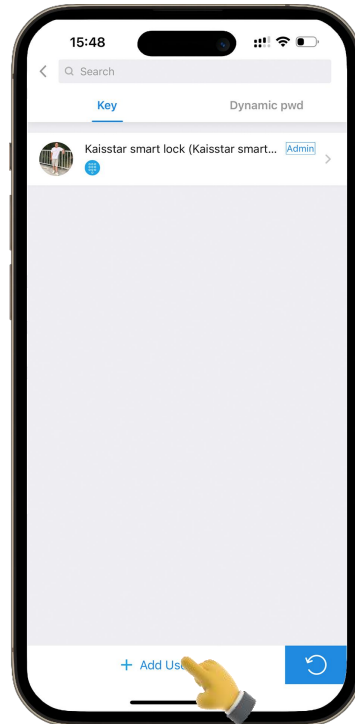
● Door lock control area

# 05-FUNCTION

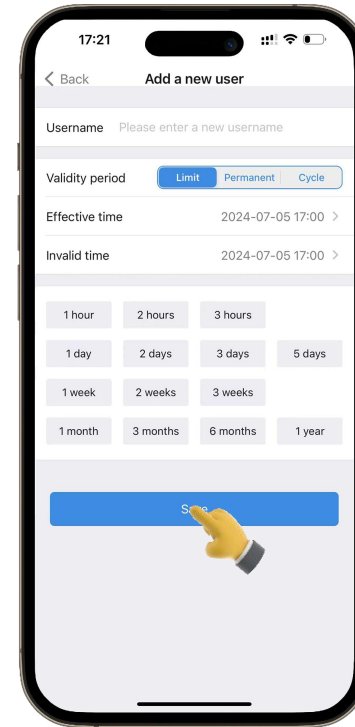
## ● Add a user



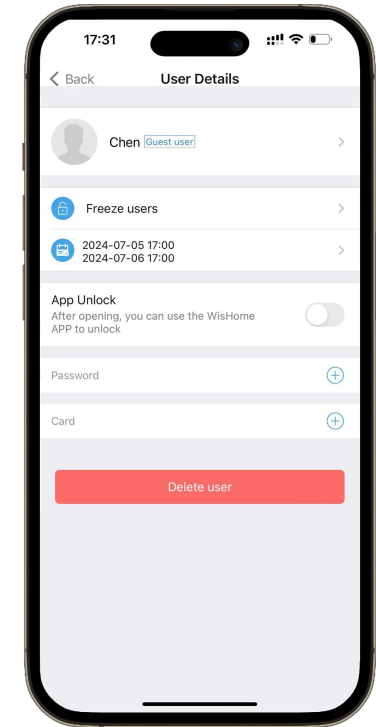
01. Click on "Key Management"



02. Click "Add User"



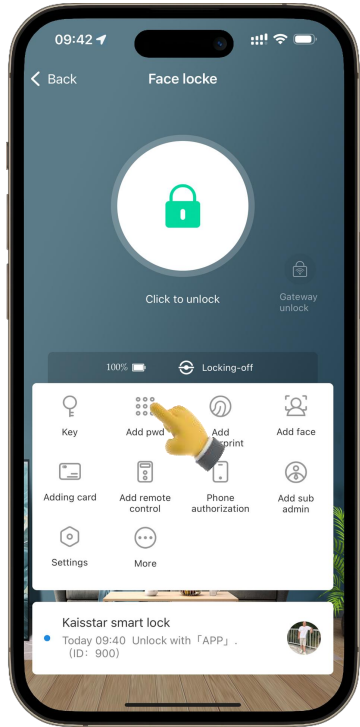
03. Set the user name and validity period. The validity period is divided into three types: limited time, permanent and periodic. Click "Save" when the Settings are complete"



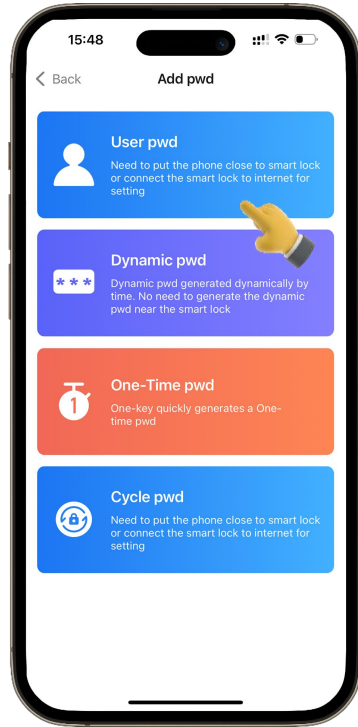
04. User added successfully

# 05-FUNCTION

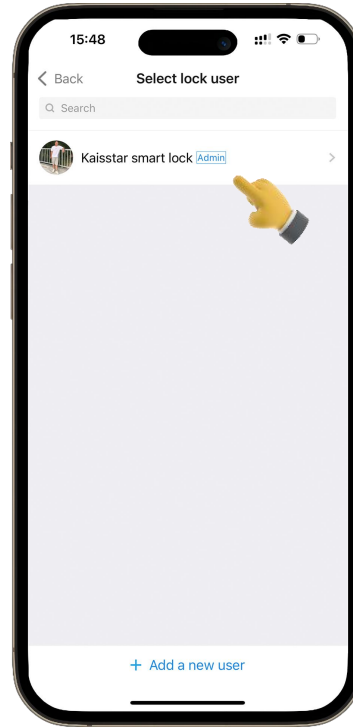
## ● Add a custom password



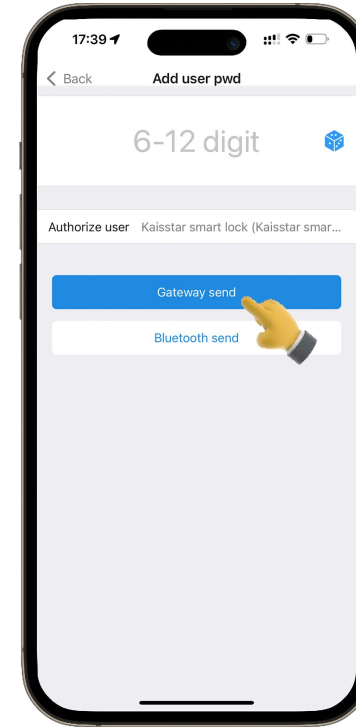
01. 点击“添加密码”



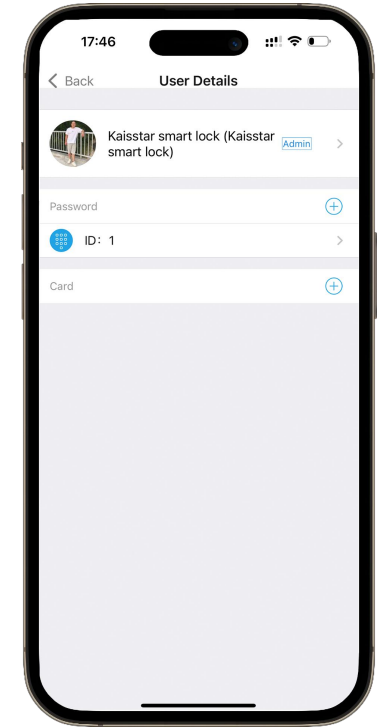
02. 点击“自定义用户密码”



03. 选择门锁用户



04. 输入密码后，点击“蓝牙发送”

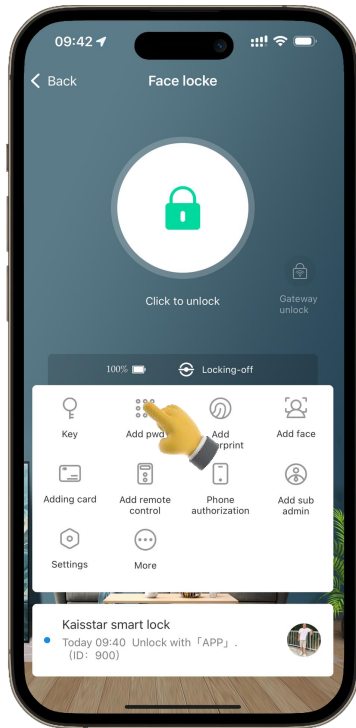


05. 用户详情页可看到刚添加的密码

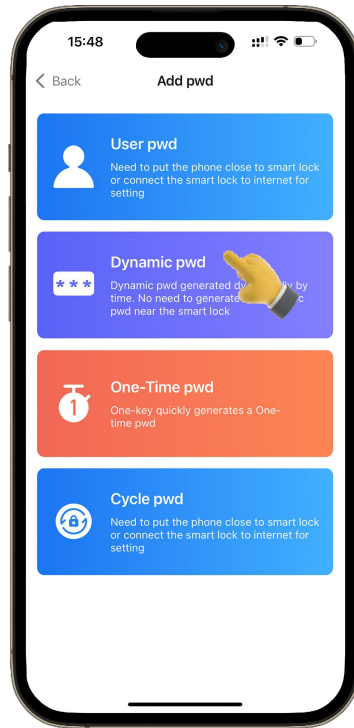
**注意：**操作要在门锁旁开启手机蓝牙，保障手机和门锁蓝牙连接正常

# 05-FUNCTION

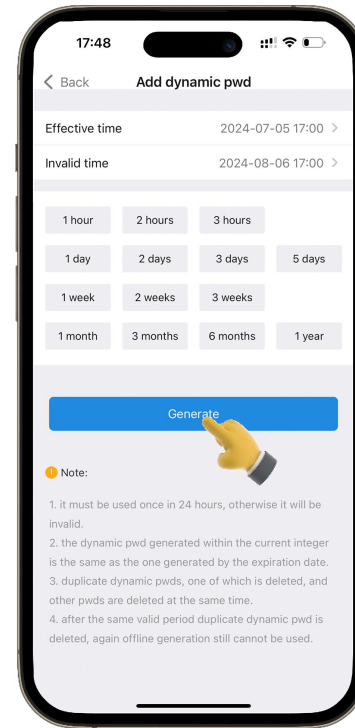
## ● Add Dynamic Password



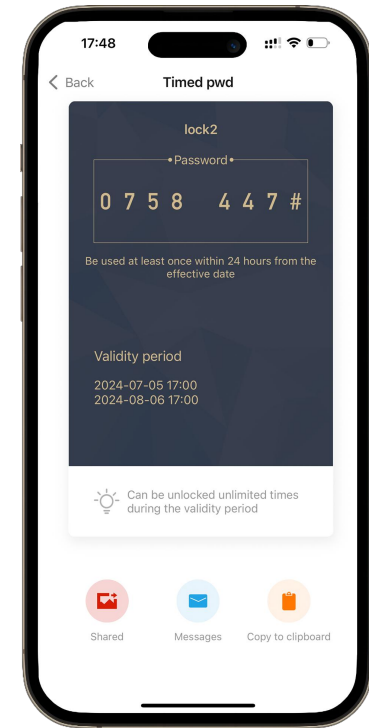
01. Click "Add Password"



02. Selective dynamic cipher



03. Select the validity and expiration time of the dynamic password and click "Generate"

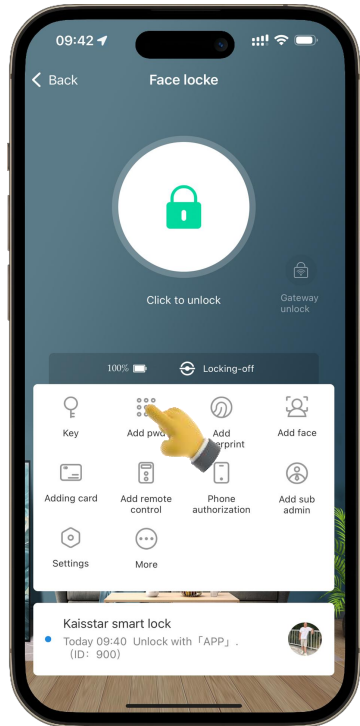


04. Get dynamic password

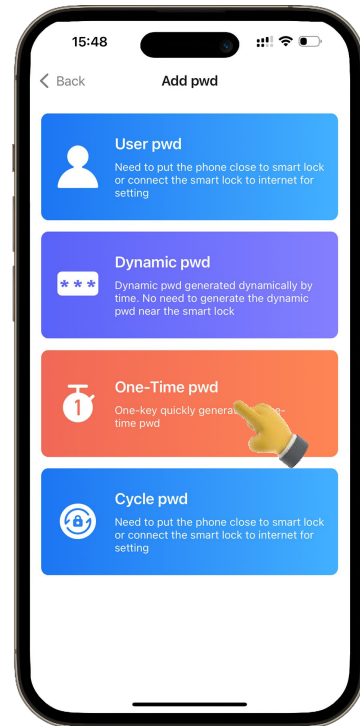
**Note:** The dynamic password generated dynamically by the time does not need to be set before the smart lock, and the generated password must be unlocked within 24 hours from the authorization start time, otherwise the password will be invalid.

# 05-FUNCTION

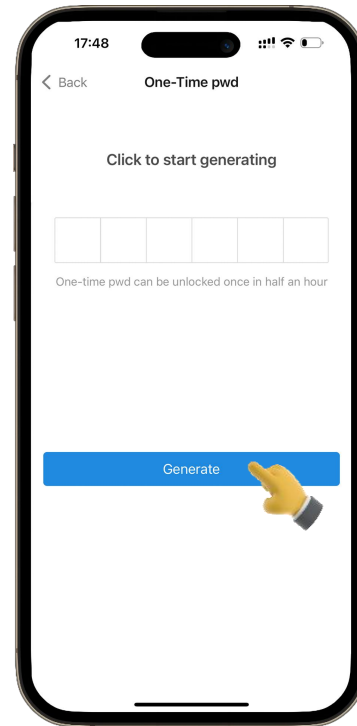
## ● Add one-time password



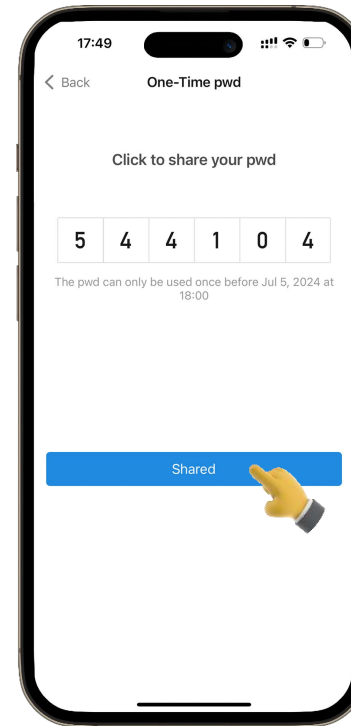
01. Click "Add Password"



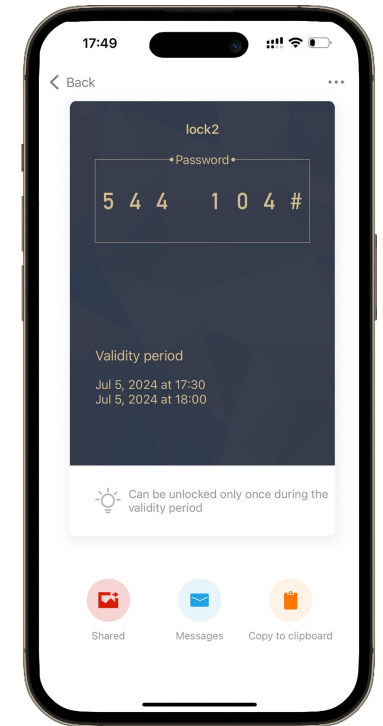
02. Select "One-time Password"



03. Click "Generate"



04. After obtaining the password, click to share

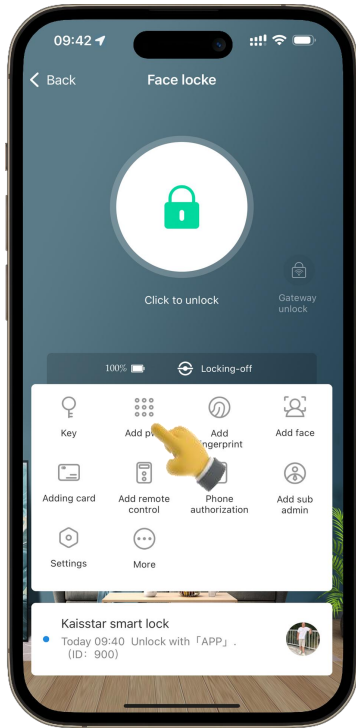


05. Get one-time password

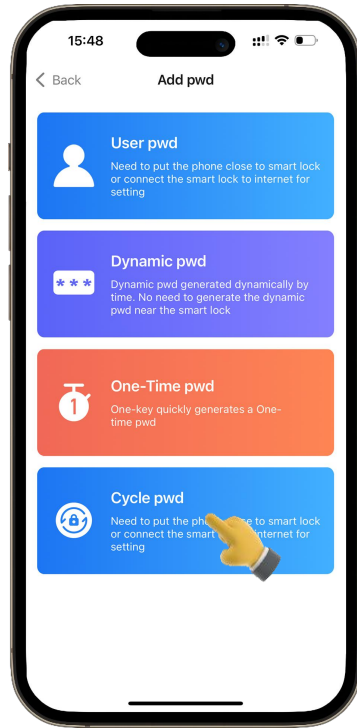
**Note:** A one-time password can only be used once and is valid for half an hour.

# FUNCTION

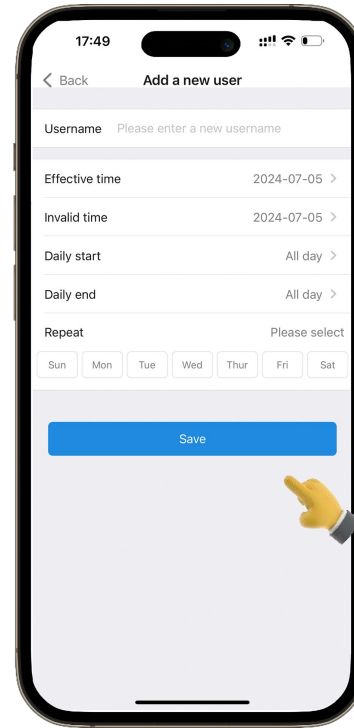
## 05-主要功能 ● 添加循环密码



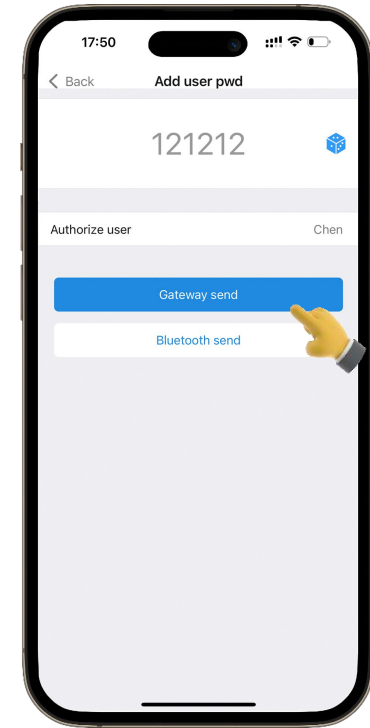
01. Click "Add Password"



02. Select "Cyclic Password"



03. Set the password validity period and cycle period

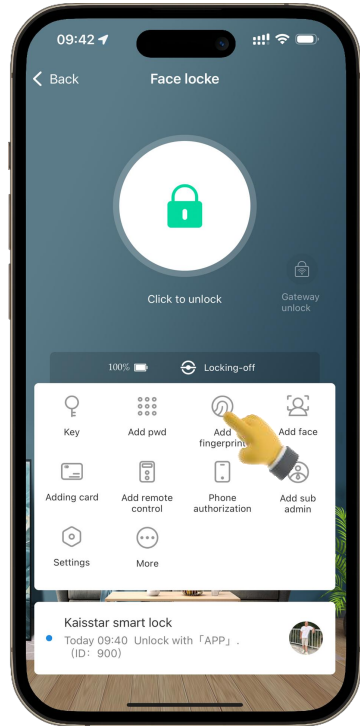


04. After entering the password, click "Bluetooth Send" or select "Gateway Send" after connecting to the gateway.

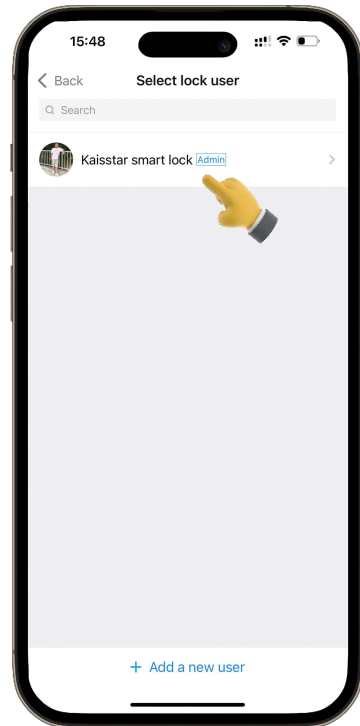
**Note:** Turn on the Bluetooth of the mobile phone next to the door lock to ensure the normal connection between the mobile phone and the door lock. There are configured gateways that are not limited by distance.

# 05-FUNCTION

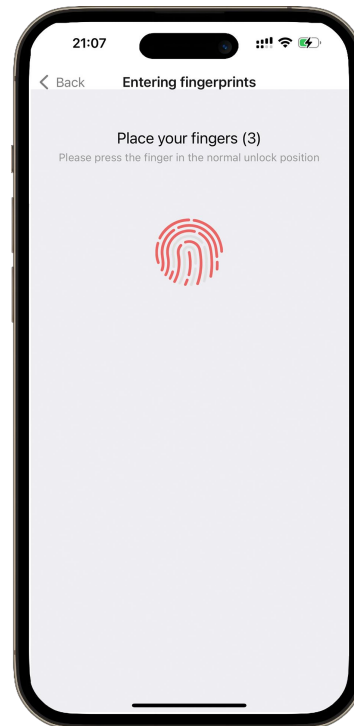
## ● Add Fingerprints



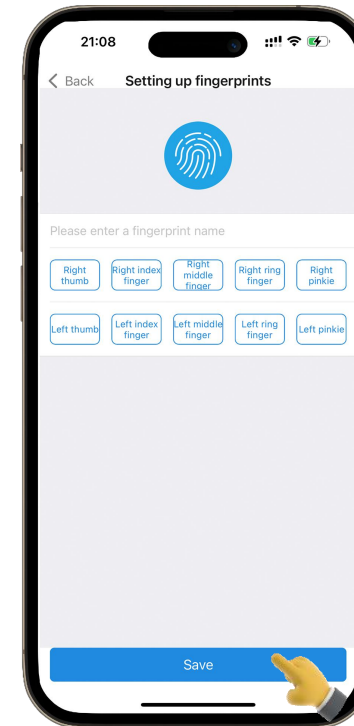
01.Click "Add Fingerprint"



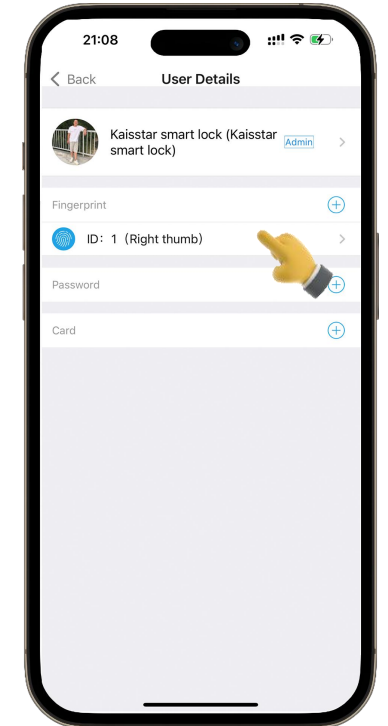
02.Select door lock user



03.Press multiple times to record fingerprints



04.Set fingerprint name

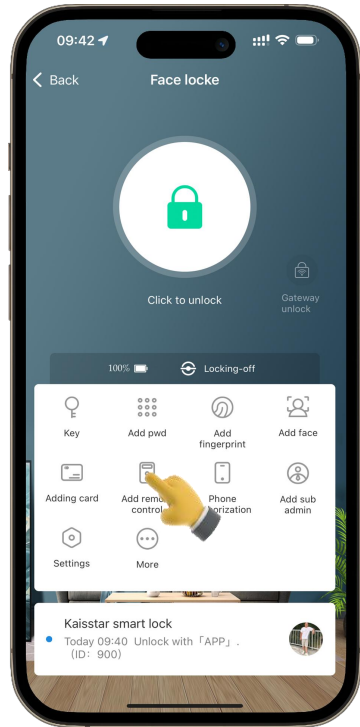


05.The user details page displays the newly added fingerprint password

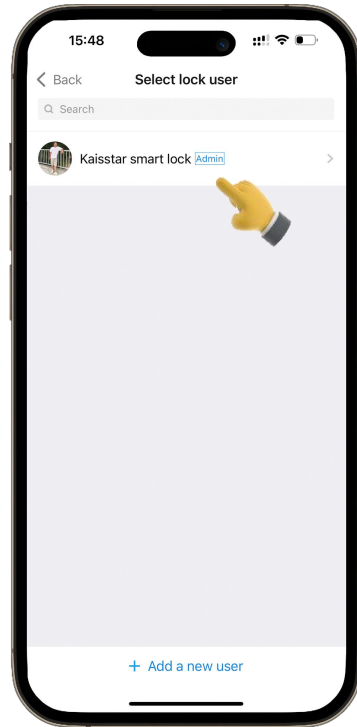
**Note:** Turn on the Bluetooth of the mobile phone next to the door lock to ensure the normal connection between the mobile phone and the door lock

# 05-FUNCTION

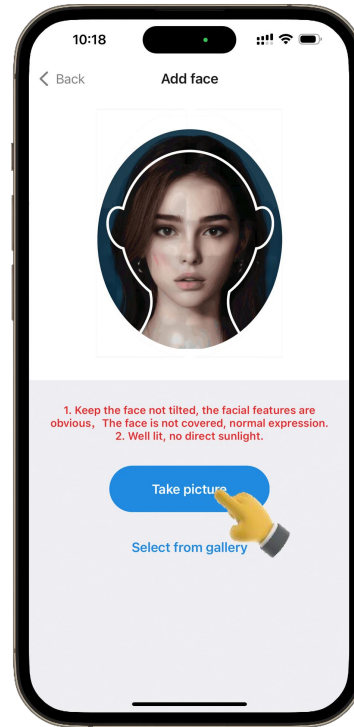
## ● Add remote control



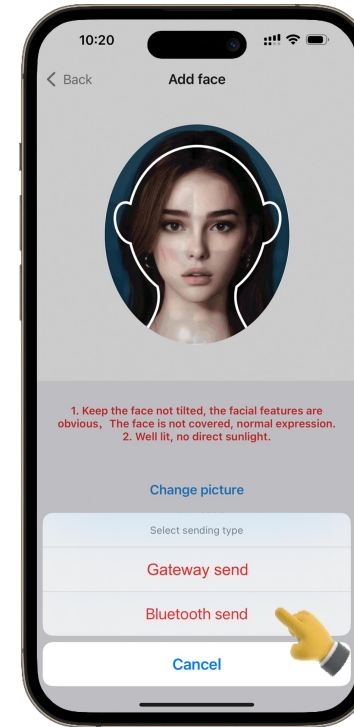
01. Click "Add Face"



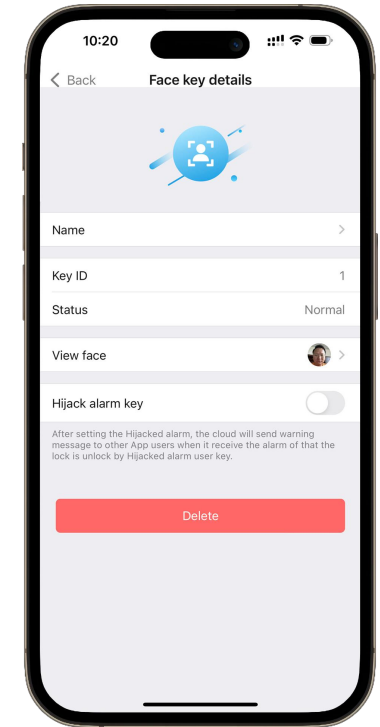
02. Select door lock user



03. Click to take a photo



04. Select a gateway or Bluetooth delivery

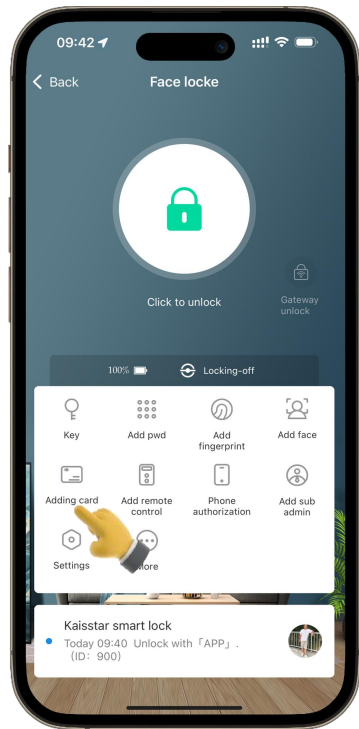


05. Add successfully

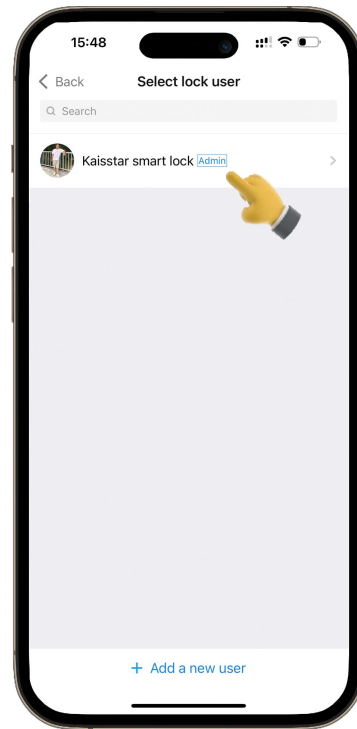
**Note:** To select the Bluetooth operation, turn on the Bluetooth of the mobile phone next to the door lock to ensure that the Bluetooth connection between the mobile phone and the door lock is normal. If there is a gateway, you can directly select the gateway to deliver.

# 05-FUNCTION

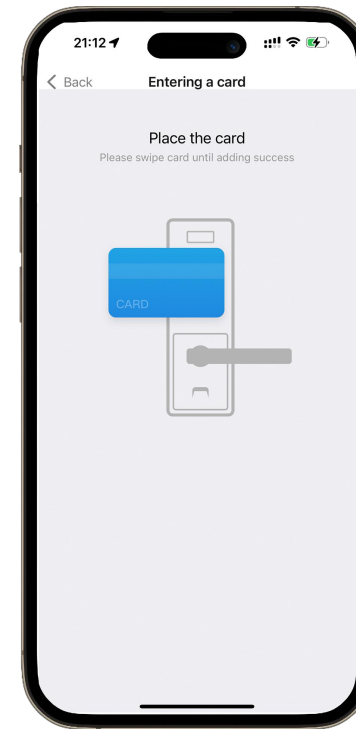
## ● Add Card



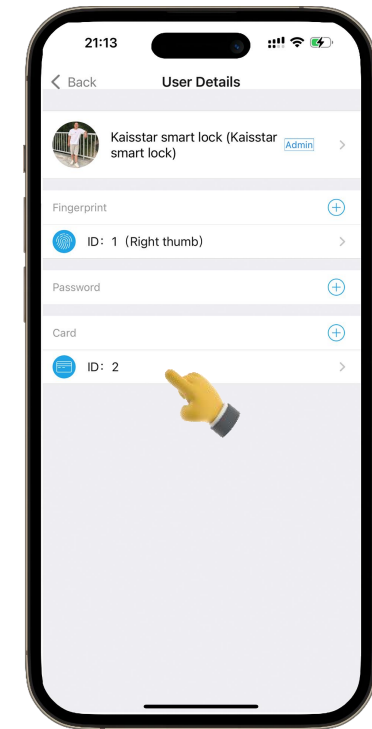
01.Click "Add Card"



02.Select door lock user



03.Door lock reading card area swipe card input card

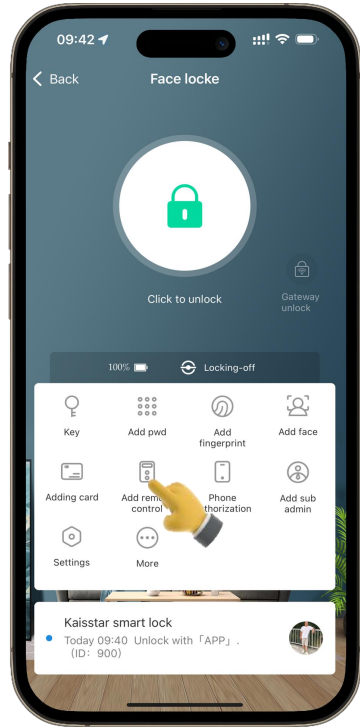


04.The newly added card is displayed on the user details screen

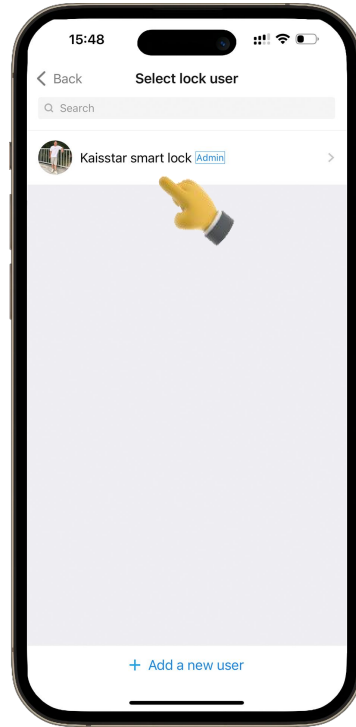
**Note:** Turn on the Bluetooth of the mobile phone next to the door lock to ensure the normal connection between the mobile phone and the door lock

# 05-FUNCTION

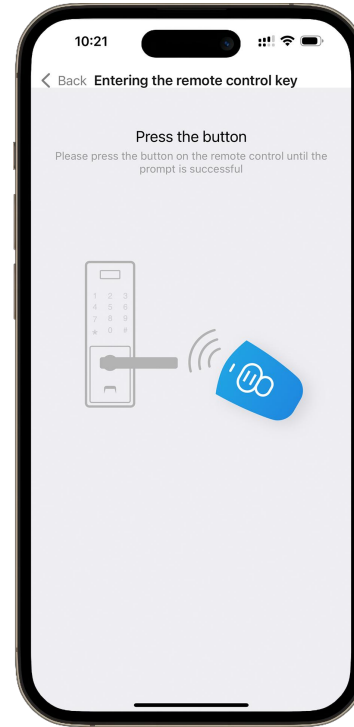
## ● Add Remote Control



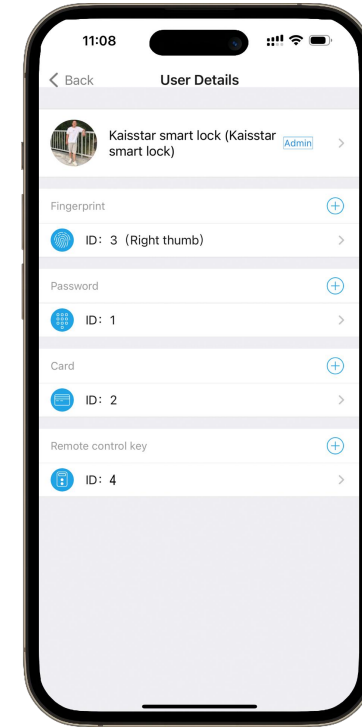
01. Click "Add Remote Control"



02. Select door lock user



03. Click the remote button

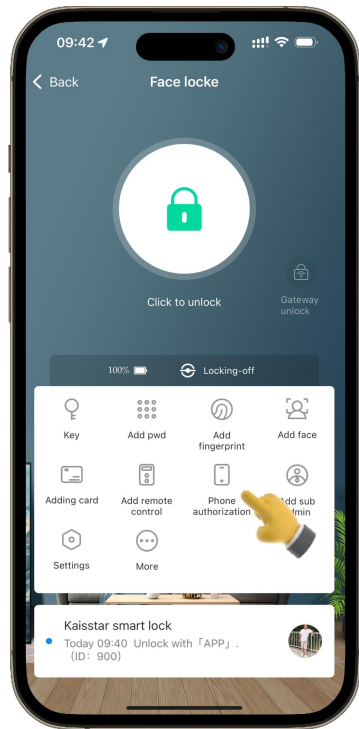


04. Add successfully

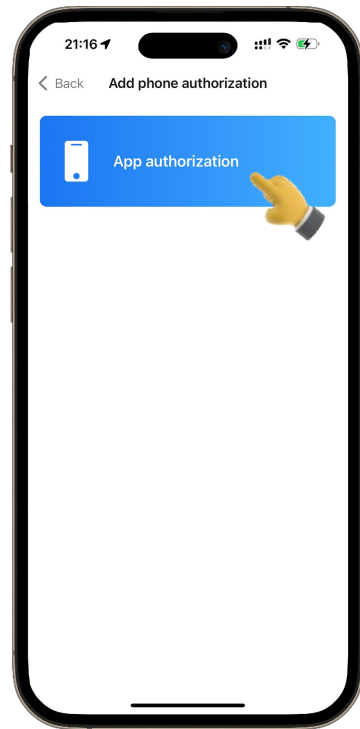
**Note:** To select the Bluetooth operation, turn on the Bluetooth of the phone next to the door lock to ensure that the Bluetooth connection between the phone and the door lock is normal

# 05-FUNCTION

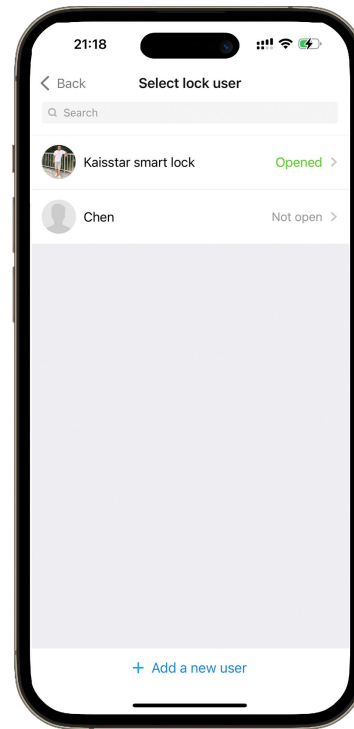
## ● APP licensing



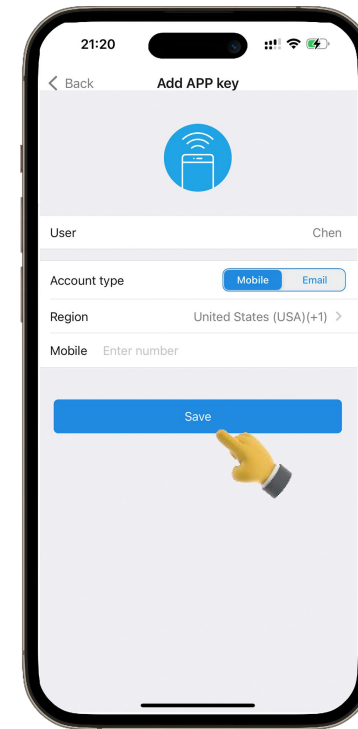
01. Click on "Cell Phone Authorization"



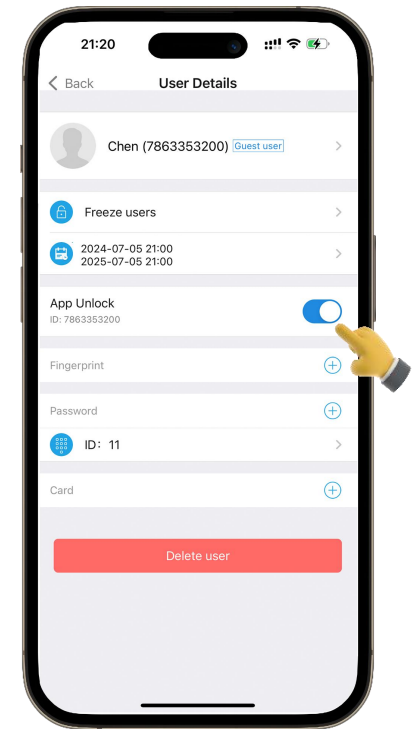
02. Select App License"



03. Select door lock user



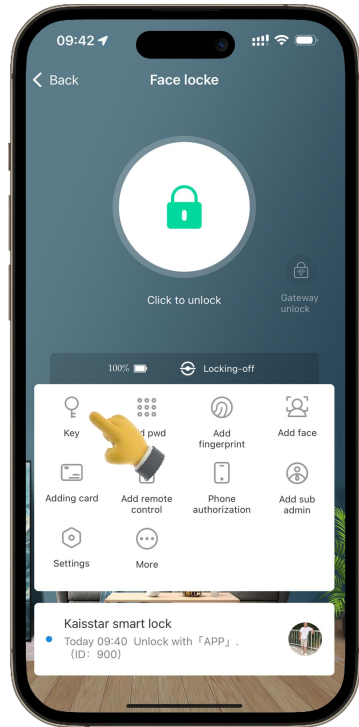
04. Select the authorized user's mobile phone number \ email number



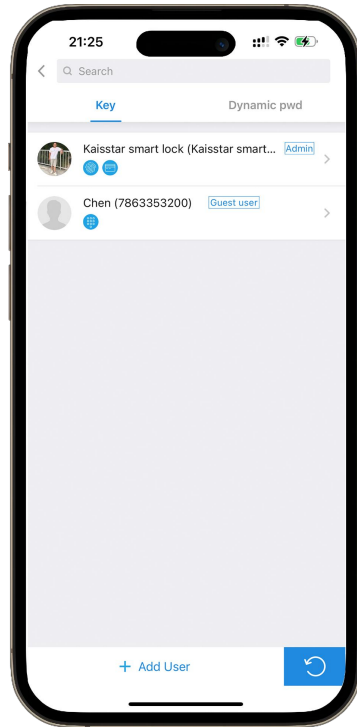
05. The user details screen displays the newly added APP authorization

# 05-FUNCTION

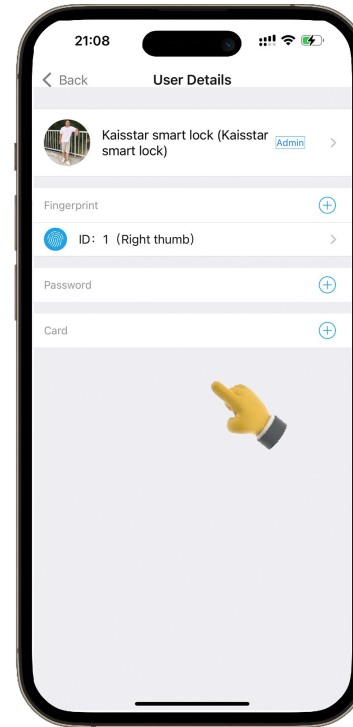
## ● Key management



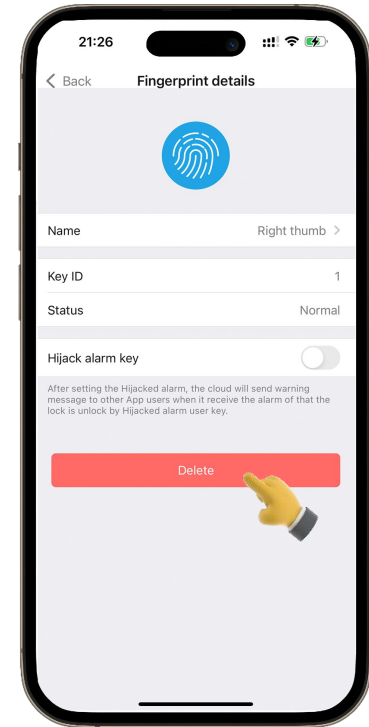
01.Click "Key"



02.Select door lock user



03.The user details page displays all keys under the user name. Click the corresponding key



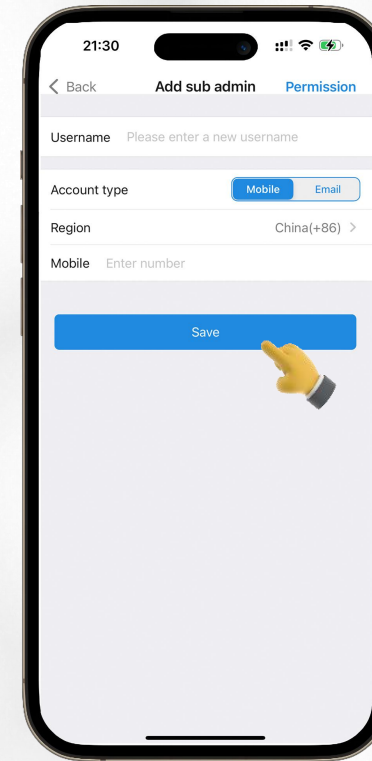
04.Click to "delete" the key

# 05-FUNCTION

## ● Adding a Secondary Administrator



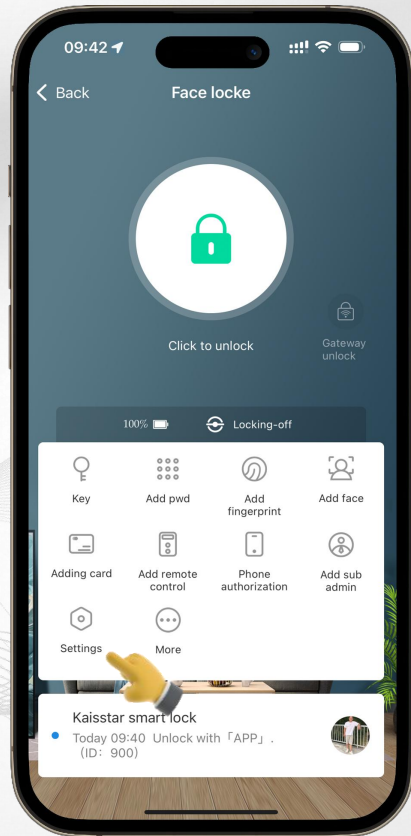
01. The second-level administrator has the permission to operate all door locks except deleting the door locks and other administrator keys. This function is suitable for applications where different landlords' properties are managed by the same person. Click "Add Secondary Administrator"



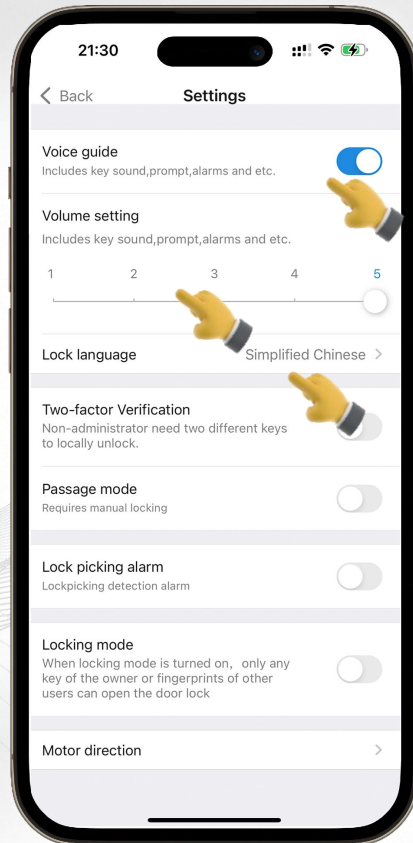
02. Fill in the user name and corresponding account, click Save

# 05-FUNCTION

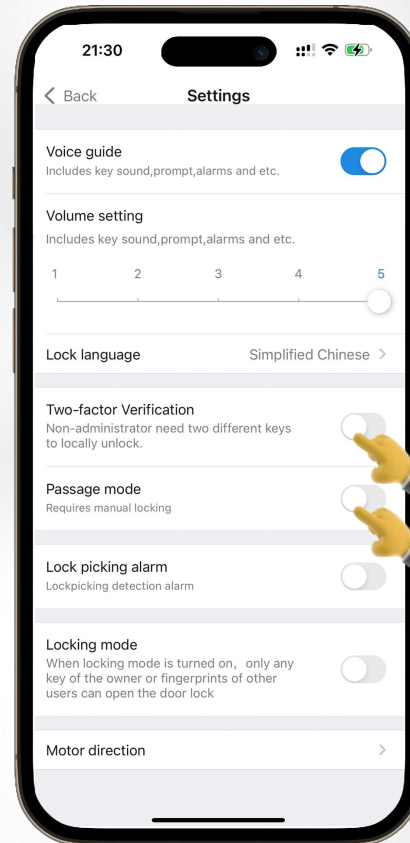
## ● Door lock setting



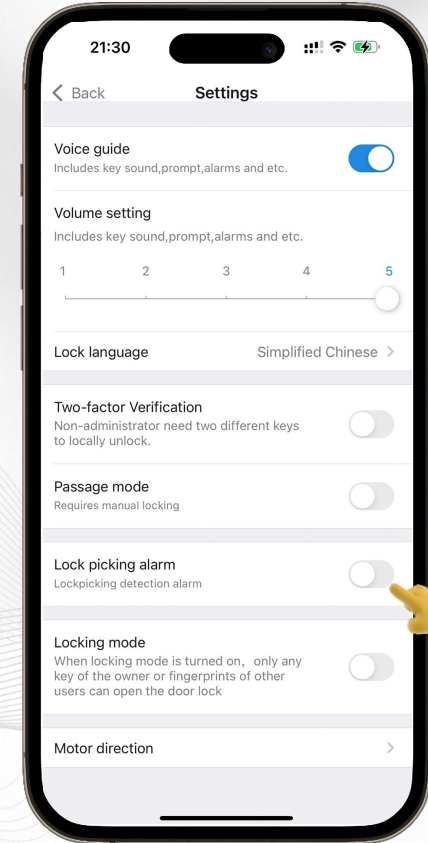
01.Click Door lock Settings



01.Set the door lock voice, volume, language



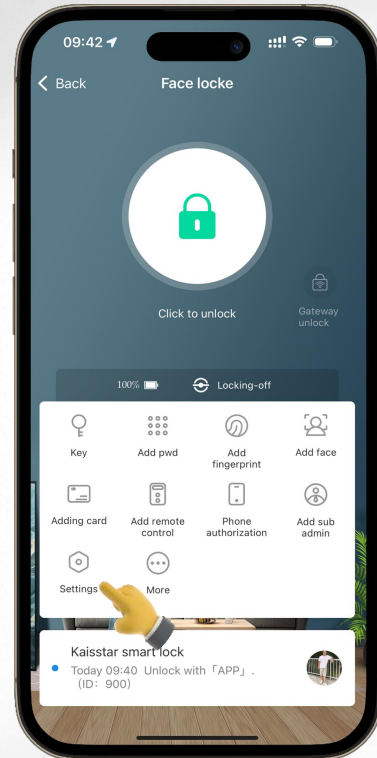
01.Set the dual authentication and normally open mode



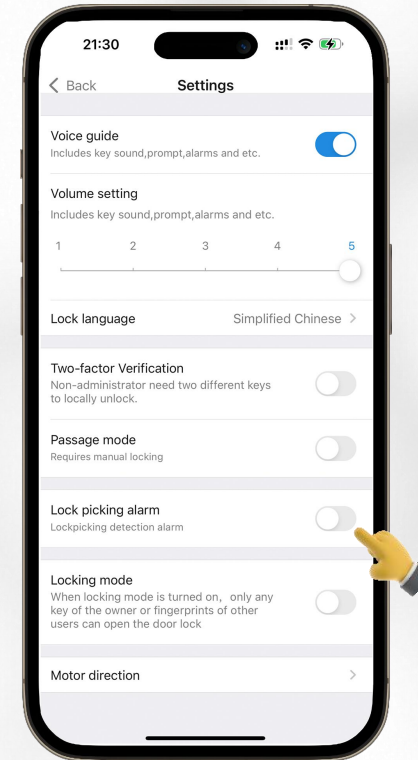
01.Set the anti-prying alarm

# 05-FUNCTION

## ● Electronic anti-lock



01. After the electronic lock is turned on, users other than administrators are only allowed to use fingerprints to unlock the lock. Click "Door Lock Settings"

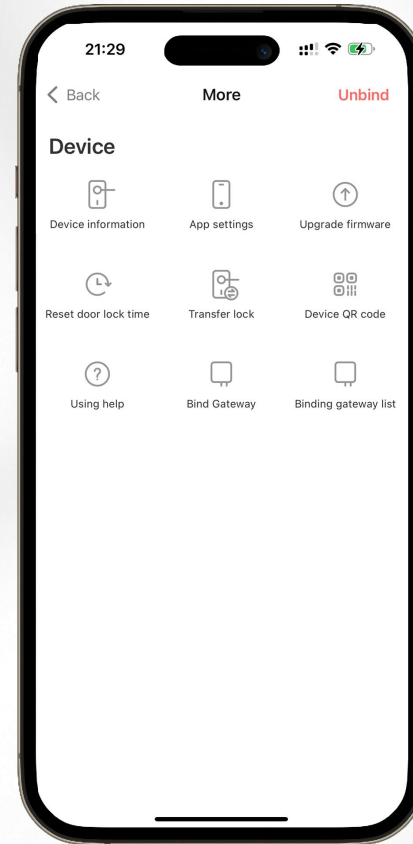
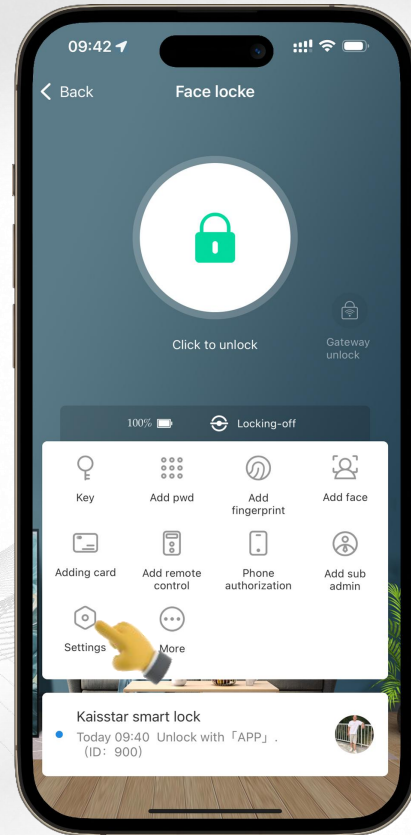


02. Turn on the electronic anti-lock switch

# 05-FUNCTION

## ● More

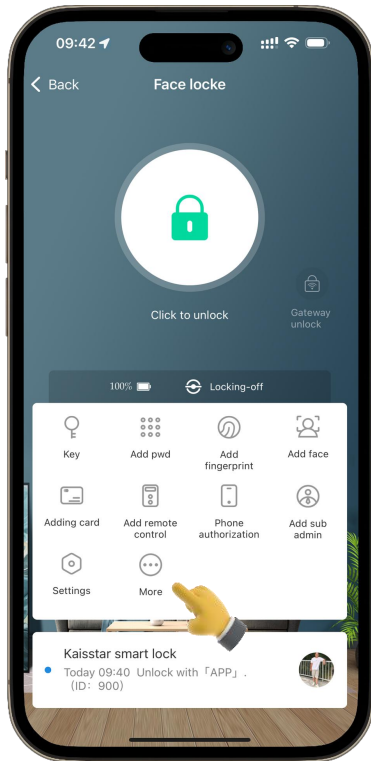
01. Click more



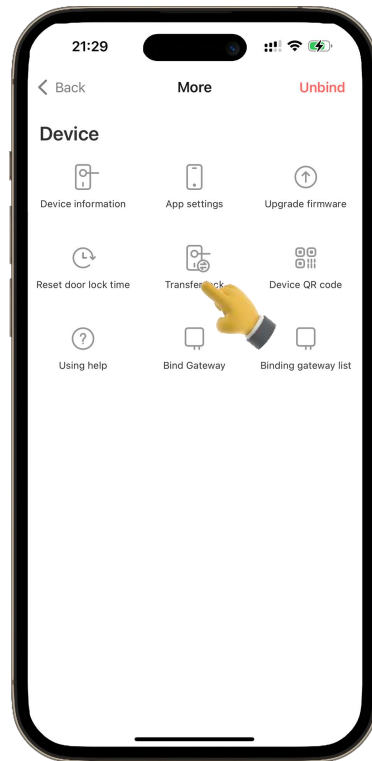
02. Here you can view "Device information", "App Settings", "Firmware upgrade", "reset door lock time", "transfer electronic do", "QR code" and "use help" and other information

# 05-FUNCTION

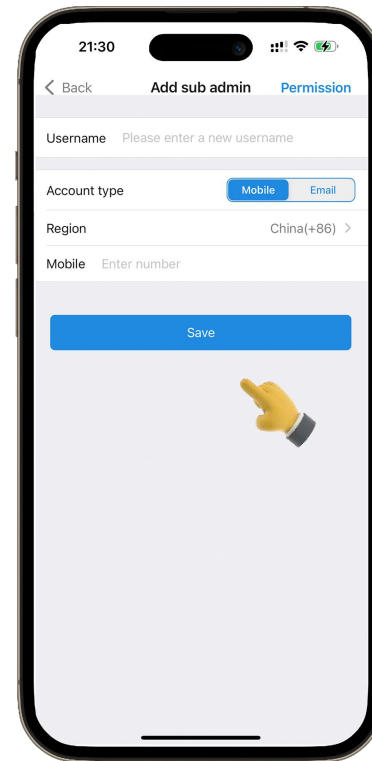
## ● Transfer electronic lock



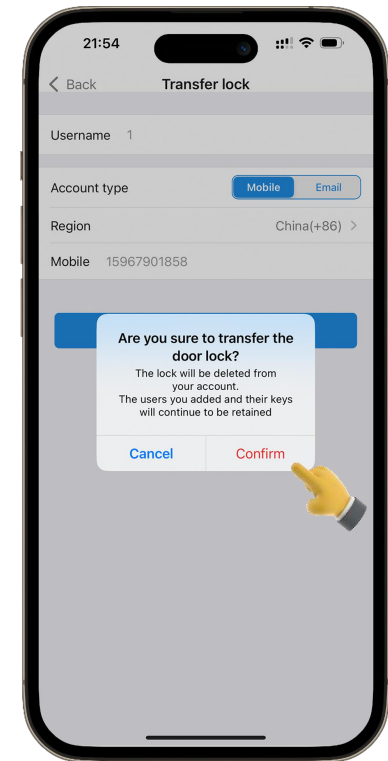
01.Let the electronic lock support transfer Bluetooth lock administrator permissions to other users. Click "More"



02.Click "Transfer electronic lock"



03.Enter the user name and corresponding account. Click "Transfer"



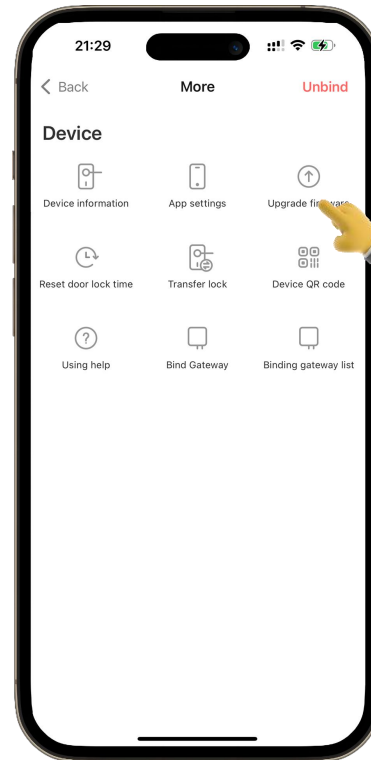
04.Click "Confirm Transfer"

# 05-FUNCTION

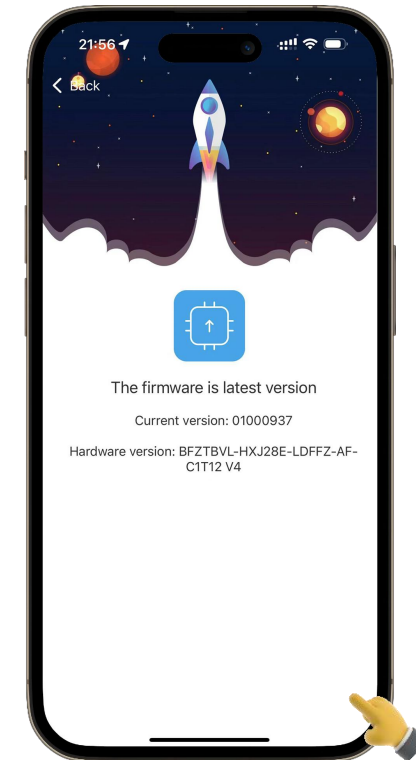
## ● Firmware upgrade



01.The firmware upgrade function allows users to experience the latest push of small features. Click "More"



02." Click "Firmware Upgrade"



03.Check for updates, if there is new firmware, click "Upgrade now"

**Note:** Turn on the Bluetooth of the mobile phone next to the door lock to ensure the normal connection between the mobile phone and the door lock

THANK YOU

